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# News Release

## **A Disaster Recovery Center will open in Custer County**

**Lincoln, NE** – The State of Nebraska and FEMA will open a Disaster Recovery Center in Custer County.

Center location and hours are:

**Broken Bow United Methodist Church**  
**1000 S. 3<sup>rd</sup> Ave.**  
**Broken Bow, NE 68822**  
**Opening May 8 – May 11**  
**Regular hours: 9 a.m. to 6 p.m. CDT**

Nebraska Centers are operating in several other locations; survivors can visit any open center. To find locations, go online to [FEMA.gov/DRC](http://FEMA.gov/DRC) or call the Disaster Assistance Helpline at **800-621-3362** or **800-462-7585 (TTY)**.

At the centers, recovery specialists from FEMA and the U.S. Small Business Administration (SBA) will provide information on available services, explain assistance programs and help survivors complete or check the status of their applications. They can provide referrals and help with appeals. Centers are equipped with captioned phones, video remote interpreting and assistive listening devices.

Nebraska homeowners, renters and business owners in Antelope, Boone, Boyd, Buffalo, Burt, Butler, Cass, Colfax, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation may apply for assistance for uninsured and underinsured damage and losses resulting from severe winter storm, straight-line winds and flooding.

### **How to Register with FEMA:**

- Online, visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).
- On a smart phone, download the FEMA app and click on “disaster resources,” then “apply for assistance online.”

- By phone, call FEMA's toll-free registration line at **800-621-3362** or **800-462-7585 (TTY)**. Telephone registration is available from 7 a.m. to 10 p.m. CDT seven days a week.
- Visit a Disaster Recovery Center (DRC) and speak to a FEMA specialist one-on-one. To find the nearest DRC visit: [FEMA.gov/DRC](https://www.fema.gov/DRC), or text DRC along with a ZIP code to 43362, or call the Disaster Assistance Helpline at **800-621-3362** or **800-462-7585 (TTY)**.

Applicants requesting disaster assistance should have the following information on hand:

- Social Security number
- Address of the damaged primary residence
- Description of the damage
- Information about insurance coverage
- A current contact telephone number
- An address where they can receive mail
- Bank account and routing numbers for direct deposit of funds

Businesses and residents can visit [SBA.gov/disaster](https://www.sba.gov/disaster), call SBA's Customer Service Center at **800-659-2955** or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). TTY users may also call **800-877-8339**.

For more information on Nebraska's disaster recovery, visit [fema.gov/disaster/4420](https://www.fema.gov/disaster/4420).

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*FEMA's mission is helping people before, during, and after disasters.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has faced discrimination, call FEMA toll-free at 800-621-3362 or 800-462-7585 (TTY). Multilingual operators are available.*

*The U.S. Small Business Administration is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) or visit SBA at [SBA.gov/disaster](https://www.sba.gov/disaster).*