Daily Fact Sheet

DR 4420 NE/Severe winter storm, straight-line winds and flooding
April 22, 2019

- Major Disaster Declaration issued March 21, 2019.
- Incident Period March 9 – April 1
- Nebraska Emergency Management Agency (NEMA) and the Federal Emergency Management Agency (FEMA) are coordinating the recovery operation.
- Disaster website: fema.gov/disaster/4420.
- Current federal staffing: 571, including 503 FEMA employees

SBA Disaster Loan Outreach Center Opens in Cass County
The U.S. Small Business Administration (SBA) opened a Disaster Loan Outreach Center today at Plattsmouth Community/Senior Center (gymnasium), 308 S. 18th St., Plattsmouth, NE 68048. Hours are Monday-Friday 9 a.m. – 6 p.m.

Housing Resources for Disaster Survivors
The State of Nebraska is leading a Housing Task Force in partnership with FEMA and other agencies to address housing shortages and unmet needs in Nebraska communities affected by flooding. A fact sheet listing resources is posted on FEMA’s disaster web page: fema.gov/disaster/4420.

27 Counties and One Tribe Eligible for FEMA Individual Assistance
Homeowners and renters in Antelope, Boone, Boyd, Buffalo, Burt, Butler, Cass, Colfax, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation are eligible for Individual Assistance.

Individuals & Households Program (IHP)
As of April 21
- 5,009 applicants in designated counties have applied for FEMA Individual Assistance.
- FEMA has approved $19,200,239.
- This includes $17,239,404 for housing assistance and $1,960,834 for disaster-related other needs.
- Deadline to register for Individual Assistance is May 20.

Don’t Wait; Register with FEMA Now
If you experienced losses as a result of the March flooding, don’t wait for a Disaster Recovery Center to open. Register with FEMA immediately and file any insurance claims. Disaster Recovery Centers are opening in the areas affected by the disaster, but this will take time. You can register with FEMA
in several ways:

- Online, visit DisasterAssistance.gov. On a smart phone, use the FEMA app. By phone, call 800-621-3362 or 800-462-7585 (TTY) from 7 a.m. to 10 p.m. daily. Or visit a Disaster Recovery Center and speak to a FEMA specialist one-on-one. To find the nearest DRC, go online to FEMA.gov/DRC.

Applicants for disaster assistance will need:

- Social Security number
- Address of the damaged primary residence
- Description of the damage
- Information about insurance coverage
- A current contact telephone number
- An address where they can receive mail
- Bank account and routing numbers for direct deposit of funds

FEMA Hiring Nebraskans to Work on Disaster Recovery

FEMA is hiring Nebraskans to help with recovery efforts. Anyone interested in temporary job opportunities should go to www.USAGov. The website is updated as new postings occur. Type “FEMA Local Hire” in the search box and put “Nebraska” in the location box.

Understanding Your FEMA Letter

If you applied for assistance from FEMA, you will receive a letter in the mail or via email that explains the status of your application and how to respond. It is important to read the letter carefully. Your letter will include the amount of any assistance FEMA may provide and information on the appropriate use of disaster assistance funds.

- **You may need to submit additional information** for FEMA to continue to process your application.
- **If you have questions about the letter**, you may go online to DisasterAssistance.gov; call the disaster assistance helpline at 800-621-3362 or 800-462-7585 (TTY); or visit a Disaster Recovery Center. To find center locations and hours, go online to FEMA.gov/DRC or download the FEMA mobile app.
- **If you disagree with FEMA’s decision, or the amount of assistance, you may submit an appeal letter** and any documents needed to support your claim, such as a contractor’s estimate for home repairs.
  - Appeal letters and supporting documents may be submitted to FEMA by fax or mail, in person at a Disaster Recovery Center, or online if you have a FEMA online account. To set up a FEMA online account, visit DisasterAssistance.gov, click on “Check Status” and follow the directions.
  - You must file your appeal in writing to FEMA. In a signed and dated letter, you must explain the reason(s) for your appeal. Include: your full name; disaster number; address of the pre-disaster primary residence; your current phone number and address; and your FEMA registration number on all documents.
  - **By mail**: FEMA National Processing Service Center, P.O. Box 10055, Hyattsville, MD 20782-7055. **By fax**: 800-827-8112, Attention: FEMA.

Disaster Recovery Centers Assist Survivors

Disaster Recovery Centers are operating, or are scheduled to begin operation, in areas affected by
the winter storm and flooding. More centers continue to be announced. Recovery specialists from FEMA and the U.S. Small Business Administration (SBA) will provide information on available services, explain assistance programs and help survivors complete or check the status of their applications.

**Disaster Recovery Centers are closed on Sundays.** Disaster Recovery Center locations and hours are:

- **Butler County**: Bellwood Volunteer Fire Department, 752 41st Road, Bellwood, NE 68624. Open April 22, 23, 24, 25, 27, 9 a.m. to 6 p.m. Closed April 26 for Arbor Day.
- **Custer County**: United Methodist Church, 1000 S. 3rd Ave., Broken Bow, NE 68822. Open April 22, 23, 25, 26, 9 a.m. to 6 p.m. Open April 24, 9 a.m. to 5 p.m.
- **Dodge County**: Fremont Learning Center, 130 E. 9th St., Fremont, NE 68025. Open Monday-Saturday 7 a.m. to 7 p.m.
- **Douglas County**: Valley Veterans Club, 111 E. Front St., Valley, NE 68064. Open Monday-Saturday 7 a.m. to 7 p.m.
- **Hall County**: Wood River City Clerk, 108 W. 10th St., Wood River, NE 68883. Open Monday-Saturday 9 a.m. to 6 p.m.
- **Richardson County**: City Auditorium, 312 W. 17th St., Falls City, NE 68355. Open April 19, 20, 22, 23, 24, 25, 26, 9 a.m. to 6 p.m.
- **Sarpy County**: Twin Creek, 3802 Raynor Parkway, Suite 201, Bellevue, NE 68123. Open Monday-Saturday 7 a.m. to 7 p.m.

Survivors can visit any open center for help. To find the nearest center, go online to [FEMA.gov/DRC](http://FEMA.gov/DRC) or call the Disaster Assistance Helpline at **800-621-3362** or **800-462-7585** (TTY).

**U.S. Small Business Administration (SBA) Update**

SBA has approved $15,169,300 in low-interest disaster loans as of April 19. For homeowners and renters, SBA has approved 251 loans for $14,150,500 and for businesses and private nonprofits, SBA has approved 12 loans for $1,018,800. For information, businesses and residents can visit [SBA.gov/disaster](http://SBA.gov/disaster), call SBA’s Customer Service Center at **800-659-2955**, or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). TTY users may call **800-877-8339**.

SBA continues operating a Business Recovery Center in Sarpy County at **Bellevue University, John Muller Administrative Services Building, 812 Bruin Blvd., Bellevue, NE 68005**. Open Monday to Friday, 9 a.m. - 6 p.m., Saturday, 9 a.m. - 12 p.m. to assist businesses with their unique application and disaster recovery needs. No appointment necessary.

**Debris Removal a Priority for Communities after Nebraska Flooding**

NEMA, the Nebraska Department of Environmental Quality (NDEQ) and FEMA are coordinating cleanup efforts in Nebraska. Debris needs to be separated into categories and placed at the curb. Debris should not block the roadway. For information, go online to the Nebraska Department of Environmental Quality at [deq.state.ne.us/](http://deq.state.ne.us/).
FEMA Teams Going Door to Door
FEMA Disaster Survivor Assistance Teams are working in impacted neighborhoods to help survivors register for assistance and to identify immediate and emerging needs. Teams are operating in: Antelope, Boyd, Burt, Butler, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Pierce, Platte, Saline, Sarpy, Stanton, Thurston counties, Santee Sioux Nation. They have visited more than 14,360 homes.

National Flood Insurance Program (NFIP)
As of April 20, NFIP has received 1,010 flood insurance claims in Nebraska and issued $4,276,902 in advance payments to policyholders. Total paid on all claims: $14,081,514.

Disaster Unemployment Assistance Available
Information about DUA can be found at dol.nebraska.gov/UIBenefits/Programs/DUA.

Disaster Supplemental Nutrition Assistance (D-SNAP) Available
The U.S. Department of Agriculture approved Nebraska Department of Health and Human Services’ Division of Children and Family Services’ request to implement D-SNAP for qualified individuals in the following counties: Antelope, Boone, Boyd, Buffalo, Burt, Butler, Cass, Colfax, Cuming, Custer, Dodge, Douglas, Hall, Howard, Knox, Madison, Nance, Nemaha, Pierce, Platte, Richardson, Saline, Sarpy, Saunders, Stanton, Thurston and Washington counties and the Santee Sioux Nation. For more information, go to Nebraska Department of Health and Human Services.

Assistance for Landowners, Farmers, Ranchers and Producers
The USDA says higher limits now are available for borrowers interested in USDA’s farm loans. For more information, visit USDA Farm Service Agency.

Tax Relief for Nebraska Survivors
Individuals may qualify for federal tax relief following a disaster.

HUD Assistance for Nebraska Survivors
The U.S. Department of Housing and Urban Development (HUD) is providing support to homeowners and low-income renters. Find information at hud.gov.

FEMA Public Assistance Program
FEMA’s Public Assistance grant program provides federal assistance to state and local governments and certain types of private nonprofit organizations following a presidential disaster declaration. Public Assistance (PA) can help communities quickly respond to and recover from major disasters or emergencies.

Through the program, FEMA can reimburse eligible costs for debris removal, life-saving emergency protective measures and the repair, replacement or restoration of disaster-damaged publicly owned facilities and the facilities of certain private nonprofit organizations. The Public Assistance program also encourages protection of these damaged facilities from future events by providing assistance for hazard mitigation measures during the recovery process.

Counties eligible for Categories A-B (emergency protective measures, debris removal):
- Adams, Antelope, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler,

- Tribes: Omaha Indian Reservation, Ponca (TDSA), Sac and Fox Indian Reservation, Santee Indian Reservation, and Winnebago Indian Reservation.

Counties eligible for Categories C-G (permanent work):

**Information Links:**
- Nebraska Emergency Management Agency: nema.nebraska.gov/
- Nebraska Impact (Volunteering): www.nebraskaimpact.com/flood
- Twitter: twitter.com/nematweets
- Facebook: facebook.com/nema.page
- YouTube: youtube.com/user/TheNEMAtube
- Flickr: flickr.com/photos/nemapics/
- FEMA: FEMA.gov
- Facebook: facebook.com/FEMA
- Twitter: twitter.com/femaregion7
- National Flood Insurance Program: Floodsmart.gov
- FEMA blog: fema.gov/blog
- SBA Office of Disaster Assistance: sba.gov/disaster

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