



**Nebraska**  
Voluntary Organizations  
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

# Disaster Response Resource Guide

**2016**

**Nebraska VOAD**

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211 N. 14th Street, Lincoln NE 68508

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## Introduction

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### Mission Statement

The Nebraska VOAD is where voluntary organizations share knowledge and resources throughout the disaster cycle – preparation, response and recovery – to help disaster survivors and their communities.

Members of the Nebraska VOAD form a coalition of nonprofit organizations that respond to disasters as part of their overall mission.

### About Nebraska VOAD

The Nebraska VOAD is the state chapter of the National VOAD. The VOAD consists of organizations active in disaster response throughout the state of Nebraska. The VOAD's role is to bring organizations together and enable them to understand each other and work together during times of disaster preparedness, response, relief and recovery.

The Nebraska VOAD adhere to the principles established by the National VOAD. The principles are referred to as the 4C's:

- Cooperation
- Communication
- Coordination
- Collaboration

These principles serve as the foundation for the Nebraska VOAD as it collaborates with local, regional and national partners to coordinate disaster relief, response and recovery efforts in times of disaster.

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## **NEVOAD Members**

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The following agencies and organizations are members of the Nebraska VOAD:

\* indicates the organization has a detailed informational profile in this resource guide

- Adventist Community Services
- All Hands Volunteers
- Amateur Radio Emergency Service (ARES)
- American Red Cross Nebraska Kansas SW Iowa Region\*
- Better Business Bureau\*
- Catholic Charities of the Archdiocese of Omaha, Inc.
- Catholic Social Services of Southern Nebraska
- Community Service Massage Team\*
- Convoy of Hope\*
- Corporation for National and Community Service
- Dakota County Emergency Management Agency
- Great Plains United Methodist Conference Disaster Response\*
- Heartland Church Network/Southern Baptist Disaster Relief\*
- LDS Charities\*
- Legal Aid of Nebraska\*
- Lincoln Council, Society of St. Vincent de Paul\*
- Lincoln-Lancaster County Emergency Management\*
- Mennonite Disaster Service Nebraska\*
- Nebraska 2-1-1\*
- Nebraska Citizen Corps Program\*
- Nebraska Extension\*
- Nebraska National Guard\*
- Nebraska REACT
- Noah's Canine Crisis Response Team\*
- Reach Out Worldwide\*
- Region V Systems\*
- Santee Sioux Nation Society of Care\*
- ServeNebraska\*
- Southeast Nebraska Medical Reserve Corps (MRC)



- The Salvation Army\*
- The Salvation Army – Lincoln\*
- University of Nebraska at Omaha
- ToolBank USA\*
- Volunteer Partners\*
- Washington County Long-Term Recovery Team
- World Renew Disaster Response Services\*

## Resource Overview

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### Food/Feeding Services

American Red Cross Nebraska Kansas SW Iowa Region

Convoy of Hope

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

Lincoln Council, Society of St. Vincent de Paul

Lincoln Public Schools

Nebraska National Guard

The Salvation Army

The Salvation Army – Lincoln

### Sheltering

American Red Cross Nebraska Kansas SW Iowa Region

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

LDS Charities

Lincoln Council, Society of St. Vincent de Paul

Lincoln Public Schools

Lincoln-Lancaster County Emergency Management

Nebraska 2-1-1

Nebraska National Guard

The Salvation Army

### **Financial/Insurance/Legal Services**

American Red Cross Nebraska Kansas SW Iowa Region

Better Business Bureau

Great Plains United Methodist Conference Disaster Response

LDS Charities

Legal Aid of Nebraska

Lincoln Council, Society of St. Vincent de Paul

The Salvation Army

The Salvation Army – Lincoln

### **IT/Communications**

American Red Cross Nebraska Kansas SW Iowa Region

Better Business Bureau

Heartland Church Network/Southern Baptist Disaster Relief

Lincoln-Lancaster County Emergency Management

Region V Systems

The Salvation Army

The Salvation Army – Lincoln

### **Pet/Animal Services**

Nebraska 2-1-1

Nebraska Extension

The Salvation Army

### **Volunteer (Human) Resources**

American Red Cross Nebraska Kansas SW Iowa Region

Better Business Bureau

Convoy of Hope

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

LDS Charities

Legal Aid of Nebraska

Lincoln Council, Society of St. Vincent de Paul

Mennonite Disaster Service Nebraska

Nebraska Extension

Reach Out Worldwide

Region V Systems

ServeNebraska

The Salvation Army

The Salvation Army – Lincoln

Volunteer Partners

World Renew Disaster Response Services

### **Behavioral Health**

American Red Cross Nebraska Kansas SW Iowa Region

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

LDS Charities

Noah's Canine Crisis Response Team

Region V Systems

Santee Sioux Nations Society of Care

The Salvation Army

The Salvation Army – Lincoln

## **Equipment**

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

LDS Charities

The Salvation Army

The Salvation Army – Lincoln

ToolBank USA

## **Donations Management**

Better Business Bureau

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

Reach Out Worldwide

ServeNebraska

The Salvation Army

The Salvation Army – Lincoln

### **Family Services**

American Red Cross Nebraska Kansas SW Iowa Region

Great Plains United Methodist Conference Disaster Response

Heartland Church Network/Southern Baptist Disaster Relief

Nebraska Extension

The Salvation Army

### **Other Services**

Community Service Massage Team

Heartland Church Network/Southern Baptist Disaster Relief

Lincoln Public Schools

Nebraska Extension

Noah's Canine Crisis Response Team

Region V Systems

World Renew Disaster Response Services

## **American Red Cross: NE/KS/SW IA Region**

Mission Statement: The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Vision Statement: The American Red Cross, through its strong network of volunteers, donors and partners, is always there in times of need. We aspire to turn compassion into action so that all people affected by disaster across the country and around the world receive care, shelter and hope; our communities are ready and prepared for disasters; everyone in our country has access to safe, lifesaving blood and blood products; all members of our armed services and their families find support and comfort whenever needed; and in an emergency, there are always trained individuals nearby, ready to use their Red Cross skills to save lives.

### **Contact Information**

2912 S. 80<sup>th</sup> Ave  
Omaha, NE 68124  
24 hour emergency number: 1-844-334-7569  
Ph: 402-343-7700  
Fax: 402-343-7777

Primary Contact:  
Brandon Holstrom, Regional Disaster Officer  
Daytime Phone: 785-354-9234  
Brandon.holstrom@redcross.org

Secondary Contact:  
Gina Troncone, Interim Disaster Program Manager  
Daytime Phone: 712-435-5667  
Gina.troncone3@redcross.org

### **Primary Activities**

- Basic Immediate Needs
- Long-term Recovery
- Behavioral/Spiritual Health
- Response Coordination

## **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: 0-4 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

## **Resources Available**

### Food/Feeding Services

- Mobile feeding
- Food/food supplies
- We are available to feed those impacting and those responding. Feeding in shelters, reception centers and other service facilities. We have multiple vehicles that can provide mobile feeding. We generally purchase food/meals. We also coordinate meals/feeding with other agencies to ensure that everyone needed is fed.

### Shelter Services

- Shelter set-up
- Shelter management
- Shelter staff
- Shelter Supplies
- We manage the NSS (National Shelter System) which is a data base for facilities that have indicated they may be available in a disaster. We also keep these records current averaging updates every 3 years.

### Financial, Insurance, Legal Support

- Financial support
- We provide financial assistance based on unmet needs identified through case work.

### IT & Communications

- Communications equipment
- Communications staff
- Communication technology solutions
- IT equipment
- IT staff
- Depending on the size and needs of the disaster Red Cross has the ability to bring in IT and communication equipment to make sure we can carry out our mission. This is generally for Red Cross purposes.



Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Volunteer management
- The Red Cross workforce is 95% volunteers. We bring trained/skilled volunteers to respond during a disaster. We also use event based volunteers who want to assist at the time of the disaster (spontaneous volunteers). We manage our teams, provide food and housing.

Behavioral Health

- Psychological First Aid
- Spiritual needs
- Mental health services
- Red Cross encourages all disaster volunteers to take Psychological First Aid so that they can use this knowledge and skills while carrying out their duties. We also have Disaster Mental Health volunteers who are licensed professions. Newer to this region is spiritual care resources.

Family Services

- Reunification services

## Better Business Bureau

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BBB's mission is to be the leader in advancing marketplace trust. Our vision is an ethical marketplace where buyers and sellers trust each other.

### Contact Information

11811 P St  
Omaha, NE 68137  
Ph: 800-649-6814  
[www.bbbinc.org](http://www.bbbinc.org)

Primary Contact:  
Jeff Niebaum  
Daytime Phone: 402-898-8550  
[jniebaum@bbbinc.org](mailto:jniebaum@bbbinc.org)

Secondary Contact:  
Margo Riekes, Communications Director  
Daytime Phone: 402-898-8526  
[mriekes@bbbinc.org](mailto:mriekes@bbbinc.org)

### Primary Activities

- Basic Immediate Needs
- Long-term Recovery

### Deployment Details

Response Jurisdiction: Dodge, Douglas, Lancaster, Lincoln, Sarpy, Sioux, Valley

Notice needed for response: 12-24 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### Resources Available

#### Financial, Insurance, Legal Support

- Insurance support
- We will provide information about fly by night "traveler" companies who follow the disasters and try to scam survivors out of their money.

IT & Communications

- Communications staff

Volunteer (Human) Resources

- Skilled volunteers

Donations Management

- Financial donations management
- Physical donations management

## **Community Service Massage Team**

The Mission of the AMTA-NE Chapter Community Service Massage Team is dedicated to making a positive difference in the health and welfare of the public of NE through the power of compassionate, professional touch offered through the art and science of massage therapy.

### **Contact Information**

256 South 115<sup>th</sup> St.  
Suite #3  
Omaha, NE 68154  
Ph: 402-707-2248  
[www.amtane.org](http://www.amtane.org)

Primary Contact:  
Beverly Riley, CSMT Chair/ER Coordinator  
[Rilaly2@gmail.com](mailto:Rilaly2@gmail.com)

Secondary Contact:  
Deana Briggs, Team Leader  
[Deana.message@gmail.com](mailto:Deana.message@gmail.com)

### **Primary Activities**

- Provide massage therapy to first responders at an incident site.

### **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: 24-48 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### **Resources Available**

#### Other Services

- Massage therapy to first responders

## Convoy of Hope

Convoy of Hope is a faith-based, nonprofit organization with a driving passion to feed the world through children's feeding initiatives, community outreaches and disaster response.

### Contact Information

330 S Patterson Ave  
Springfield, MO 65802  
Ph: 417-823-8998  
Fax: 417-823-8244  
[www.convoyofhope.org](http://www.convoyofhope.org)

#### Primary Contact:

Jason Anderson, Disaster Services, Response Manager  
Daytime Phone: 417-851-4422  
[jasonanderson@convoyofhope.org](mailto:jasonanderson@convoyofhope.org)

#### Secondary Contact:

Karen Benson, Disaster Services, Recovery Director  
Daytime Phone: 417-581-4429  
[kbenson@convoyofhope.org](mailto:kbenson@convoyofhope.org)

### Primary Activities

- Basic Immediate Needs
- Debris Removal

### Deployment Details

Response Jurisdiction: Statewide

Notice needed for response: 12-24 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### Resources Available

#### Food/Feeding Service

- Other (bulk distribution - non-perishable food items)
- Convoy of Hope has a 300,000 square foot warehouse and 10 semi/trailers in Springfield, MO. We have a variety of supplies such as non-perishable food items,

water, cleaning supplies, etc. We partner with churches and other organizations to distribute the needed supplies.

#### Volunteer (Human) Resources

- Unskilled volunteers
- Convoy of Hope partners with unskilled volunteers from churches, businesses and other organizations. We use the volunteers to help with debris removal for homeowners affected by water/wind damage. We provide tools and a trained team leader to work and supervise the volunteers.

## **Great Plains United Methodist Conference Disaster Response**

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The Great Plains Disaster Response is a Ministry of Care that has theological, material, mental health, advocacy, and social service components designed to provide for the spiritual, emotional and physical recovery of disaster survivors.

### **Contact Information**

9440 E. Boston St.  
Suite 110  
Wichita, KS 67207  
Ph: 316-684-0266  
[www.greatplainsumc.org/disasterresponse](http://www.greatplainsumc.org/disasterresponse)

Primary Contact:  
Rev. Hollie Tapley, Disaster Response Coordinator  
Daytime Phone: 316-684-0266  
htapley@greatplainsumc.org

### **Primary Activities**

- Basic Immediate Needs
- Long-term Recovery
- Behavioral/Spiritual Health
- Debris Removal
- Response Coordination
- Other (hot foods trailer, shower trailer, tool trailers)

### **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: 0-4 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

## **Resources Available**

### Food/Feeding Services

- Mobile feeding
- Food/food supplies
- Our Hot Food Ministry needs 24-48 hours to deploy. We can feed approx. 700 per meal, 3 times a day. We provide our own food and have staff to prepare.

### Shelter Services

- Shelter set-up
- Shelter management
- Shelter space
- Shelter staff
- Shelter supplies
- We have many United Methodist Churches that are Red Cross Shelters, and have completed the training for their facility. Each location for housing depends on the size of the church. We also have camps in Chadron, Cozad and Nickerson that can house 200 - 400 people at a time, each with a staff and kitchen.

### Financial, Insurance, Legal Support

- Financial support
- Insurance support
- Legal support
- Our Case Management is trained by UMCOR and are made aware of all area financial assistance forms and help the community in applying for the help they need.

### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Volunteer management
- Case management
- All Early Response Teams (deploying after the Emergency phase), are trained in tarping roofs, debris removal, and muck outs. These individuals are background checked and certified through UMCOR. Our Long Term Recovery workers are mission teams. Case Management workers are trained through UMCOR and NVOAD standards. Spiritual and Emotional Care Teams are background cleared, trained through UMCOR and NVOAD standards. Our muck outs include removal of flooring, drywall, plaster walls, along with personal belongings of the homeowner. Tarping is trained through the FEMA standard of applying tarps to roofs/homes. Debris removal is trained by FEMA standards, yet we follow the direction of the local incident command on debris piles.

### Behavioral Health

- Spiritual needs



- Emotional support
- Our Spiritual and Emotional Care Teams are made up of clergy and mental health professionals who volunteer for this ministry. They are trained per UMCOR and NVOAD standards, and are background checked. We do not provide counseling services, just a listening ear and support. We do provide referrals through the MARC.

#### Equipment

- Hand-held tools
- Power tools
- Vehicles
- Generators
- We have 4 tool trailers stocked with equipment to complete the necessary functions required in tarping, debris removal and muck outs. We have extensive inventory of tools in our trailers.

#### Donations Management

- Physical donations management
- While we do not recommend and ask for physical donations, we can facilitate and oversee a donations management site.

#### Family Services

- Childcare providers
- Reunification services
- Our trained and background cleared ERT's can provide childcare in needed times. There are a couple of us who are trained in Reunification, and can offer those services.

## **Heartland Church Network/Southern Baptist Disaster Relief**

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To bring help hope and healing by being the hands and feet of Jesus. Through mobile feeding kitchens, mud/ash out, shower and laundry, child/elder care, chainsaw, incident command, communications and chaplain support.

### **Contact Information**

2100 S 51<sup>st</sup> St  
Omaha, NE 68106  
Ph: 402-551-0608  
Fax: 402-551-1376  
[www.heartlandchurchnetwork.org](http://www.heartlandchurchnetwork.org)

Primary Contact:  
Darrell Cumpton, Volunteer Coordinator  
Daytime Phone: 402-297-9442  
[darrellcumpton@gmail.com](mailto:darrellcumpton@gmail.com)

Secondary Contact  
Kathy Cumpton, Volunteer Coordinator  
Daytime Phone: 402-265-2043  
[K2thecumpton@gmail.com](mailto:K2thecumpton@gmail.com)

### **Primary Activities**

- Basic Immediate Needs
- Behavioral/Spiritual Health
- Debris Removal
- Response Coordination
- Other (shower and laundry trailers)

### **Deployment Details**

Response Jurisdiction: Statewide  
Notice needed for response: 24-48 hrs  
Will reimbursement for expenses be sought: No  
Is the organization self-sufficient: Yes

## **Resources Available**

### Food/Feeding Services

- Fixed feeding
- Mobile feeding
- We would rely on state/national assets for feeding (almost any amount). We would need donated supplies and can prepare and serve the food from there.

### Shelter Services

- Shelter space
- We would ask nearby churches to open and accept victims or responders.

### IT & Communications

- Communications equipment
- Communications staff
- IT equipment
- IT staff
- We would rely on national assets

### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Volunteer management

### Behavioral Health

- Psychological first aid
- Spiritual needs
- Our chaplains are trained in spiritual needs.

### Equipment

- Shower/laundry facilities
- We bring equipment that can support operations like IC/mobile kitchens/shower/laundry, but our personnel manages these assets.

### Donations Management

- Physical donations management
- Donations facility (warehousing)
- Our churches can sometimes house and distribute donated items.

### Family Services

- Childcare facilities
- Childcare providers
- We would rely on national resources

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## LDS Charities

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### Contact Information

1851 N 153<sup>rd</sup> Ave.  
Omaha, NE 68154  
Ph: 402-659-7603

Primary Contact:  
John Sorensen, Emergency Response Coordinator  
Daytime Phone: 402-659-7603  
johnsorensen@cox.net

### Primary Activities

- Basic Immediate Needs

### Deployment Details

Response Jurisdiction: Statewide

Notice needed for response: 12-24 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### Resources Available

#### Food/Feeding Services

- Available products are family oriented. They do not come in large quantity containers but would be available in quantity. All food is produced through the churches own resources.

#### Shelter Services

- Shelter space
- Buildings can be used as shelters but do not work well for large numbers. Restroom and kitchen resources are minimal and easily overrun. Kitchens are small and are not approved for preparation for public consumption. They are not stainless steel. Principally an emergency and short term resource.

#### Financial, Insurance, Legal Support

- Financial support
- Possible financial assistance available upon specific request. No grants or grant applications.

#### Volunteer (Human) Resources

- Unskilled volunteers
- Volunteer management
- Case management
- We can provide large numbers of unskilled volunteers for short periods of time. These volunteers can come with management/supervision. May be youth 14yrs and up.

#### Behavioral Health

- Spiritual needs
- Mental health services
- Mental health resources are very limited.

#### Equipment

- Hand-held tools
- Power tools
- Equipment resources would be brought to the scene by individual volunteers. Some additional resources may be made available upon specific request.

#### Donations Management

- Physical donations management
- While we do not recommend and ask for physical donations, we can facilitate and oversee a donations management site.

## Legal Aid of Nebraska

To promote justice, dignity, hope and self-sufficiency through quality civil legal aid for those who have nowhere else to turn.

### Contact Information

941 O Street  
Suite 825  
Lincoln, NE 68508  
Ph: 402-435-2161  
[www.disaster.legalaidofnebraska.org](http://www.disaster.legalaidofnebraska.org)

Primary Contact:  
Shirley Peng  
Daytime Phone: 402-435-2161 ext. 302  
[speng@legalaidofnebraska.org](mailto:speng@legalaidofnebraska.org)

### Primary Activities

- Basic Immediate Needs
- Long-term Recovery
- Other (legal services)

### Deployment Details

Response Jurisdiction: Statewide  
Notice needed for response: 12-24 hrs  
Will reimbursement for expenses be sought: No  
Is the organization self-sufficient: Yes

### Resources Available

#### Financial, Insurance, Legal Support

- Insurance support
- Legal support
- Our Disaster Relief Project only mobilizes in STATE-DECLARED DISASTERS and when we are asked to mobilize by NEMA. However, our online applications are available for the public 24/7. We also have various hotlines for Nebraskans to call in during the week and there are also walk-in clinics in Lincoln & Omaha during specific hours Monday through Friday.

Volunteer (Human) Resources

- Skilled volunteers
- We have a network of 100 volunteer attorneys throughout the state who are willing to provide brief limited legal services in the event of a state-declared disasters.

## **Lincoln Council, Society of St. Vincent de Paul**

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The Society's charitable services, administered principally through our network of parish volunteer groups called "Conferences," is part of the life of the Catholic Church and is closely associated with other Catholic Services and diocesan organizations involved in lay ministry. Its ministry, through person-to-person contact, encompasses every form of aid that alleviates suffering and promotes the dignity and integrity of mankind. St. Vincent de Paul serves everyone regardless of creed, opinion, color or origin. The main purpose of the Society of St. Vincent de Paul is to help members grow spiritually and personally through the process of serving the Poor or displaced. The Vincentian is here to SERVE and not to JUDGE. We are also involved in long term recovery and disaster case management.

### **Contact Information**

PO Box 30145  
Lincoln, NE 68503  
Ph: 402-610-2373  
[www.lincoln.svdpcouncil.org](http://www.lincoln.svdpcouncil.org)

Primary Contact:  
Denise Dean, President  
Daytime Phone: 402-610-2373  
[svdplincouncil@gmail.com](mailto:svdplincouncil@gmail.com)

### **Primary Activities**

- Basic Immediate Needs
- Long-term Recovery
- Other (disaster case management)

### **Deployment Details**

Response Jurisdiction: Butler, Cass, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Saline, Sarpy, Saunders, Seward, Valley, York

Notice needed for response: 12-24 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes



## **Resources Available**

### Food/Feeding Services

- Mobile feeding
- We can deploy the Hope Kitchen which is a mobile kitchen, but it has to come from St Louis and may not be able to traverse unpaved roads.

### Shelter Services

- Shelter supplies

### Financial, Insurance, Legal Support

- Financial support

### Volunteer (Human) Resources

- Case management
- We do Disaster Case Management across the country.

## **Lincoln-Lancaster County Emergency Management**

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Lincoln-Lancaster County Emergency Management is responsible for facilitating the continuation of normal government in time of disaster or major emergency. It coordinates county, city, private sector and volunteer services to enable continuity of operations county-wide. The agency fosters the development and testing of plans for warning, response, rescue, emergency shelter, communication, transportation, operations and resource utilization. It conducts extensive training and public education programs focused on these topics. Emergency Management coordinates these activities and operations with state and federal programs.

### **Contact Information**

233 S 10<sup>th</sup> St, Room 001  
Lincoln, NE 68508  
Ph: 402-441-7441  
Fax: 402-441-7407  
<http://lancaster.ne.gov/emergency/index.htm>

Primary Contact:  
Jim Davidsaver, Director  
Daytime Phone: 402-441-7441  
[jdavidsaver@lancaster.ne.gov](mailto:jdavidsaver@lancaster.ne.gov)

Secondary Contact:  
Mark Hosking, Deputy Director  
Daytime Phone: 402-441-7265  
[mhosking@lancaster.ne.gov](mailto:mhosking@lancaster.ne.gov)

### **Primary Activities**

- Other (overall incident coordination and management)

### **Deployment Details**

Response Jurisdiction: Lancaster

Notice needed for response: 0-4 hrs

Will reimbursement for expenses be sought: Yes

Is the organization self-sufficient: Yes

## **Resources Available**

### Shelter Services

- Shelter set-up
- Shelter management

### IT & Communications

- Communications equipment
- Communications staff

## **Mennonite Disaster Service Nebraska**

Mennonite Disaster Service is a volunteer network of Anabaptist churches that responds in Christian love to those affected by disasters in Canada and the United States. While the main focus is on clean-up, repair, and rebuilding homes, this service touches lives and nurtures hope, faith, and wholeness. We provide volunteer labor.

### **Contact Information**

Primary Contact:  
Roy Smith, Chairman  
Daytime Phone: 402-725-3415  
[Roy.smith\\_75@yahoo.com](mailto:Roy.smith_75@yahoo.com)

Secondary Contact:  
Arlan Hostetler, Unit Secretary/Treasurer  
Daytime Phone: 308-750-3828  
[hostetler@netc.net](mailto:hostetler@netc.net)

### **Primary Activities**

- Long-term Recovery
- Debris Removal

### **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: 4-12 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient:

### **Resources Available**

#### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- As we are a volunteer organization our base of workers can be limited. Skills would be chainsaw operators, debris clean-up, and construction.

## Nebraska 2-1-1

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Connect those in need with those that can help. 2-1-1 is a one stop shop for community resources. We focus on non-profit organizations and health and human service. We assist caller in locating services that can assist with a variety of needs such as community clinics, rent and utility assistance, back to school programs, holiday programs, shelters etc.

### Contact Information

2201 Farnam Street  
Omaha, NE 68102  
Ph: 402-997-7010  
Fax: 402-522-7984  
[www.ne211.org](http://www.ne211.org)

Primary Contact:  
Lena Thompson, Senior Director of the Call Center  
Daytime Phone: 402-997-7002  
[lthompson@uwmidlands.org](mailto:lthompson@uwmidlands.org)

Secondary Contact:  
Fratina McCraney, Call Room Supervisor  
Daytime Phone: 402-997-7010  
[fmccraney@uwmidlands.org](mailto:fmccraney@uwmidlands.org)

### Primary Activities

- Other (We would be able to push information out to the public. Handle rumor control and alleviate unnecessary calls to 9-1-1)

### Deployment Details

Response Jurisdiction: Statewide  
Notice needed for response: 0-4 hrs  
Will reimbursement for expenses be sought: Yes  
Is the organization self-sufficient: Yes

## **Resources Available**

### Shelter Services

- We would inform people where the shelters are located.
- We would push shelter information out to the public.

### Pets & Animals

- We would provide this information to the public.

## Nebraska Citizen Corps Program

The Nebraska Citizen Corps Council seeks to effectively increase citizen volunteer engagement in community preparedness by sharing effective practices.

### Contact Information

2433 NW 24<sup>th</sup> St  
Lincoln, NE 68524  
Ph: 402-471-7424  
Fax: 402-471-7433  
<https://nema.nebraska.gov/preparedness/citizen-corps>

Primary Contact:  
Ryan Lowry, State Citizen Corps Coordinator  
Daytime Phone: 402-471-7424  
[Ryan.lowry@nebraska.gov](mailto:Ryan.lowry@nebraska.gov)

### Primary Activities

- Response coordination
- Provide basic immediate needs to disaster victims
- Debris removal

### Deployment Details

Response Jurisdiction: Statewide  
Notice needed for response: 0-4 hrs  
Will reimbursement for expenses be sought: No  
Is the organization self-sufficient: Yes

### Resources Available

The Nebraska Citizen Corps Program works with local Citizen Corps programs (Community Emergency Response Team, Medical Reserve Corps, Fire Corps, Volunteers in Police Service, Neighborhood Watch) to coordinate education, training, and volunteer opportunities for Nebraskans. In the event of a disaster or emergency, Nebraska Citizen Corps would work with local programs to provide volunteer resources for response and recovery efforts.

## Nebraska Extension

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Helping Nebraskans enhance their lives through research-based education.

### Contact Information

211 Agricultural Hall  
Lincoln, NE 68583-0703  
Ph: 402-472-2966  
<http://extension.unl.edu>

Primary Contact:  
Ashley Mueller, Extension Educator, Disaster Education Coordinator  
Daytime Phone: 402-727-2775  
[ashley.mueller@unl.edu](mailto:ashley.mueller@unl.edu)

### Primary Activities

- Long-term Recovery
- Behavioral/Spiritual Health
- Response Coordination
- Other (Nebraska Extension has a variety of science-based resources to help Nebraskans make decisions in the areas of families, child/youth development, home environment, food, crops, livestock, and community development.

### Deployment Details

Response Jurisdiction: Statewide with 83 county offices  
Notice needed for response: 24-48 hrs  
Will reimbursement for expenses be sought: No  
Is the organization self-sufficient: Yes

### Resources Available

#### Pets & Animals

- Animal search and rescue
- Animal care services



- Nebraska Extension staff are comfortable working with and moving large and small animals. In particular, livestock and companion animal faculty and staff have experience and skills related to animal care.

#### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Nebraska Extension staff are comfortable managing volunteers; they oversee local 4-H programs which rely on adult volunteers. They have experience with skilled and unskilled volunteers. All 4-H volunteers have background check clearance.

#### Family Services

- Child stress resources
- Nebraska Extension staff have resources for child development (birth-8 years), which include how to talk with a child about a disastrous event and how to help them cope. Additionally, some counties have 4-H members who are certified babysitters; they have participated in childcare training that might be of assistance locally.

#### Other Services

- Nebraska Extension is an organization that will play a supportive role. With a presence in every Nebraska county, their staff are well-connected and recognized. Places that will likely be the best fits for them include organizing and participating in Volunteer Reception Centers and Multi-Agency Resource Centers and providing assistance related to large and small animal care. Their staff have experience in managing large and small educational programs and are comfortable making things happen in a systematic way. Many county offices have public meetings rooms that can be used in incident planning and during post-disaster response.

## Nebraska National Guard

The Nebraska National Guard strives to serve the State of Nebraska and defend the Nation. We have over 80 units and detachments throughout the State of Nebraska.

### Contact Information

2433 NW 24<sup>th</sup> St.  
Lincoln, NE 68524  
Ph: 402-309-8491  
<https://ne.ng.mil>

Primary Contact:  
CH LTC Philip Houser, State Chaplain  
Daytime Phone: 402-309-8491  
[Philip.g.houser.mil@mail.mil](mailto:Philip.g.houser.mil@mail.mil)

Secondary Contact:  
CH CPT Steve Thomlison, Chaplain  
Daytime Phone: 402-432-6279  
[Fr.thomlison@gmail.com](mailto:Fr.thomlison@gmail.com)

### Primary Activities

- Basic Immediate Needs
- Long-term Recovery
- Debris Removal
- Response Coordination

### Deployment Details

Response Jurisdiction: Statewide

Notice needed for response: 0-4 hrs

Will reimbursement for expenses be sought: Yes

Is the organization self-sufficient: Yes

### Resources Available

#### Food/Feeding Services

- Mobile feeding

- Food/food supplies
- Food/feeding would be provided at the direction of Civilian Leadership.

Shelter Services

- Shelter set-up
- Shelter management
- Shelter space
- Shelter staff
- Shelter supplies
- Shelter needs would be provided at the direction of Civilian Leadership.

## **Noah's Canine Crisis Response Team**

Noah's Canine Crisis Response Team provides trained therapy dogs and handlers who can provide emotional and spiritual care to people in times of disaster and crisis.

### **Contact Information**

P.O. Box 105  
Louisville, NE 68037  
Ph: 920-643-0434  
<https://sites.google.com/site/noahsassistancedogscrete/>

Primary Contact:  
Lisa Ashby  
Daytime Phone: 920-643-0434  
[crisisdogs@gmail.com](mailto:crisisdogs@gmail.com)

Secondary Contact:  
Renea Gernant  
Daytime Phone: 402-643-1113  
[Renea.gernant@gmail.com](mailto:Renea.gernant@gmail.com)

### **Primary Activities**

- Behavioral/Spiritual Health

### **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: more than 48 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### **Resources Available**

#### Behavioral Health

- Psychological first aid
- Spiritual needs
- Therapy crisis dogs
- We offer therapy (comfort) dogs and handlers that are trained in emotional and spiritual care.

Other

- We are developing a wing of our organization with search and rescue dog/handler teams. We currently have two dogs/handlers who are certified in mantrailing with the North American Search Dog Network.

## Reach Out Worldwide

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To provide immediate, effective and sustainable support to communities in need by harnessing the energy and commitment of dedicated volunteers.

### Contact Information

700 S. Flower St.  
Burbank, CA 91502  
Ph: 859-408-1073  
[www.roww.org](http://www.roww.org)

Primary Contact:  
Mike Buresh, Director of Deployments and Response  
Daytime Phone: 859-408-1073  
[mikeb@roww.org](mailto:mikeb@roww.org)

Secondary Contact:  
Felicia Walker, CEO  
Daytime Phone: 818-972-2946  
[felicia@roww.org](mailto:felicia@roww.org)

### Primary Activities

- Basic Immediate Needs
- Debris Removal
- Response Coordination

### Deployment Details

Response Jurisdiction: Statewide

Notice needed for response: 12-24 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### Resources Available

#### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Volunteer management

- Case management
- Skilled volunteers in muck and gut, chainsaw work, building demo and volunteer management

Donations Management

- Donations facility (warehousing)
- We are skilled in managing a donations center

## Region V Systems

Promoting comprehensive partnerships in behavioral health.

### Contact Information

1645 N Street  
Lincoln, NE 68508  
Ph: 402-441-4358  
Fax: 402-441-4335  
[www.region5systems.net](http://www.region5systems.net)

Primary Contact:  
Theresa Henning, Disaster Behavioral Health Coordinator  
Daytime Phone: 402-441-4358  
[thenning@region5systems.net](mailto:thenning@region5systems.net)

Secondary Contact:  
Kristin Nelson, Director of Emergency Services  
Daytime Phone: 402-441-4343  
[knelson@region5systems.net](mailto:knelson@region5systems.net)

### Primary Activities

- Long-term Recovery
- Behavioral/Spiritual Health
- Debris Removal
- Response Coordination
- Other (Volunteer Reception Center)

### Deployment Details

Response Jurisdiction: Butler, Fillmore, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Polk, Richardson, Saline, Saunders, Seward, Thayer, York

Notice needed for response: 12-24 hrs

Will reimbursement for expenses be sought: Yes

Is the organization self-sufficient: No



## **Resources Available**

### IT & Communications

- Communications staff
- IT staff
- We can offer volunteers to meet this need in 14 of our service counties (all but Lancaster and Saunders)

### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Volunteer management
- We can offer behavioral health trained volunteers in all service counties and skilled and unskilled volunteers in 14 (all but Lancaster and Saunders)

### Behavioral Health

- Psychological first aid
- Counseling
- Mental health services
- We can provide trained volunteers in behavioral health with resources for self-care as well as referral sources for long term behavioral health needs.

### Other Services

- We are contracted to setup a Volunteer Reception Center for 14 counties upon request (all but Lancaster and Saunders)

## **Santee Sioux Nation Society of Care**

The Santee Sioux Nation Society of Care is an inter-tribal effort providing behavioral wellness to Native American youth age birth-21 and their caregivers throughout Nebraska and northeast Kansas. We provide education, prevention, and therapy through telehealth, in-person care, and traditional healing. Additionally we advance system changes increasing the quality of life for Native American families.

### **Contact Information**

c/o Indian Center, Inc.  
1100 Military Rd.  
Lincoln, NE 68508  
Ph: 402-580-4837  
Fax: 402-438-5236  
[www.societyofcare.org](http://www.societyofcare.org)

Primary Contact:  
Greg Donovan, Director  
Daytime Phone: 402-580-4837  
[gdonovan@icindn.org](mailto:gdonovan@icindn.org)

Secondary Contact:  
Lucinda Mesteth, Assistant Director  
Daytime Phone: 402-580-1535  
[lmesteth@icindn.org](mailto:lmesteth@icindn.org)

### **Primary Activities**

- Behavioral/Spiritual Health

### **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: 0-4 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### **Resources Available**

#### Behavioral Health

- Psychological first aid

- Counseling
- Mental health services
- The Society of Care engages licensed trauma-informed mental health professionals who can assist those impacted by a disaster as well as those responding to the disaster. Additionally we have community outreach workers who can assist with care provision and coordination.

## ServeNebraska

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Mobilizing Nebraskans to strengthen their communities through volunteering, collaboration and National Service. ServeNebraska is committed to uniting individuals in service to their communities and achieving demonstrable results by funding AmeriCorps programs that address Nebraska's unmet educational, economic, environmental, health, veterans and disaster response needs.

### Contact Information

1445 K Street  
Lincoln, NE 68508  
Ph: 402-471-6212  
Fax: 402-471-6286  
[www.serve.nebraska.gov](http://www.serve.nebraska.gov)

Primary Contact:  
Cathleen Plager, Executive Director  
Daytime Phone: 402-802-6865  
[Cathleen.plager@nebraska.gov](mailto:Cathleen.plager@nebraska.gov)

### Primary Activities

- Long-term Recovery
- Debris Removal
- Response Coordination
- Other (Through a coordinated effort provide Spontaneous Volunteer Reception Center Training)

### Deployment Details

Response Jurisdiction: Statewide  
Notice needed for response: 24-48 hrs  
Will reimbursement for expenses be sought: No  
Is the organization self-sufficient: No

### Resources Available

#### Volunteer (Human) Resources

- Skilled volunteers

- Unskilled volunteers
- ServeNebraska would be able to sponsor AmeriCorps members to assist in debris removal, VRC, donation center management, long term recovery by assisting with rebuilding.

#### Donations Management

- Physical donations management
- AmeriCorps NCCC members could be brought in to manage the donations in and out of a center.

## The Salvation Army

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church, Its message is based on the Bible, Its ministry in motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

### Contact Information

10755 Burt Street  
Omaha, NE 68114  
Ph: 402-898-5942  
[www.salarmy.org](http://www.salarmy.org)

Primary Contact:  
Joel Arthur, Divisional Disaster Director  
Daytime Phone: 402-898-5942  
[joel\\_arthur@USC.salvationarmy.org](mailto:joel_arthur@USC.salvationarmy.org)  
Secondary Contact:  
Angela Gillespie, Assistant Disaster Director  
Daytime Phone: 402-898-5885  
[Angela\\_gillespie@usc.salvationarmy.org](mailto:Angela_gillespie@usc.salvationarmy.org)

### Primary Activities

- Basic Immediate Needs
- Long-term Recovery
- Behavioral/Spiritual Health
- Response Coordination

### Deployment Details

Response Jurisdiction: Statewide  
Notice needed for response: 0-4 hrs  
Will reimbursement for expenses be sought: No  
Is the organization self-sufficient: Yes

### Resources Available

[Food/Feeding Services](#)

- Fixed feeding
- Mobile feeding
- Feeding operation depends upon the vent that needs assistance. We provide our own food most of the time. We also use donated food from suppliers and other meal preparers.

#### Shelter Services

- Shelter management
- Shelter space
- Shelter supplies
- As in feeding, the number of person sheltered depends upon the event, location and conditions.

#### Financial, Insurance, Legal Support

- Financial support
- Financial help would be provided by the actual needs of the individual and what has need determined by a local unmet needs group.

#### IT & Communications

- Communications equipment
- Communications staff
- Salvation Army SATERN radio group.

#### Pets & Animals

- Food for pets or animals
- Dog and cat food primarily.

#### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Volunteer management
- Case management
- All of this depends upon the event. The source of volunteers is a vast collection of skills.

#### Behavioral Health

- Spiritual needs
- Counseling
- Emotional & Spiritual care and grief counseling.

#### Equipment

- Hand-held tools
- Generators
- Clean up supplies

- Work with companies like Home Depot, Menards, etc. to get donated clean up supplies and help.

#### Donations Management

- Physical donations management
- Donations facility (warehousing)
- Provide trained distribution managers and possible donations warehousing.

#### Family Services

- Relocation services
- Reunification services
- Work together with other agencies providing this assistance.



## The Salvation Army – Lincoln

The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

### Contact Information

2625 Potter Street  
Lincoln, NE 68503  
Ph: 402-474-6263  
Fax: 402-474-6287  
[www.salvationarmy.org/lincoln](http://www.salvationarmy.org/lincoln)

Primary Contact:  
Major Jamie Pennington, Corps Officer  
Daytime Phone: 402-474-6263, ext. 1505  
[James\\_pennington@usc.salvationarmy.org](mailto:James_pennington@usc.salvationarmy.org)

Secondary Contact:  
Cliff Mackey, Volunteer EDS Coordinator  
Daytime Phone: 402-601-7083  
[mackeycjca@gmail.com](mailto:mackeycjca@gmail.com)

### Primary Activities

- Basic Immediate Needs
- Long-term Recovery
- Behavioral/Spiritual Health
- Response Coordination

### Deployment Details

Response Jurisdiction: Statewide

Notice needed for response: 0-4 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

## **Resources Available**

### Food/Feeding Services

- Fixed feeding
- Mobile feeding
- Food/food supplies
- Various amount and or capacity. Ranging from small number of people to bringing in resources to feed thousands of people.

### Financial, Insurance, Legal Support

- Financial support
- Financial support is limited through case work social services on an as needed and as funding allows basis.

### IT & Communications

- Communications equipment
- Communications staff
- Communications technology solutions
- Amateur HAM radios. We own about 5 or 6 and also have volunteers that have their own radios they can bring in. We also have a trailer that can serve as a mobile NET operations.

### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers
- Case management
- Depending on need, we can also participate in a MARC.

### Behavioral Health

- Psychological first aid
- Spiritual needs
- Counseling
- Emotional and Spiritual care by trained chaplains. We can also conduct funeral services for victims if needed and or memorial services and corporate worship services/prayer meetings.

### Equipment

- Vehicles
- Generators
- Generally our equipment is for internal use. We have mobile kitchens with our own generators, etc.

Donations Management

- Physical donations management
- Donations facility (warehousing)
- We can provide these but generally speaking it is best to have someone else do.

## ToolBank USA

A program of ToolBank USA, ToolBank Disaster Services can deploy a mobile ToolBank. Literally a 'ToolBank on wheels', the 53-foot long tractor trailer is stocked with over 5,000 tools, ready when a disaster strikes and for use by volunteer-based organizations providing front-line response and recovery services. ToolBank tools are commonly used for demolition, mucking, clean-up, debris removal, and personal protection. ToolBank tools are free to borrow, if returned on time and in working condition. Tools may be borrowed up to 8 weeks, depending on the length of deployment. The ToolBank Disaster Services mobile unit can be deployed in support of any type of disaster, in the continental United States.

### Contact Information

656 Bonaventure Ave, NE  
Atlanta, GA 30306  
Ph: 240-620-1019  
[www.toolbank.org](http://www.toolbank.org)

Primary Contact:  
Matt Walenciak, Director of Disaster Services  
Daytime Phone: 240-620-1019  
[matt@toolbank.org](mailto:matt@toolbank.org)

### Primary Activities

- Other (We provide tools for use by volunteer-based organizations providing front-line response and recovery services)

### Deployment Details

Response Jurisdiction: Statewide

Notice needed for response: 24-48 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### Resources Available

#### Equipment

- Hand-held tools
- Power tools
- Generators
- Personal protection equipment
- A full inventory can be found here: [http://www.toolbank.org/toollist/DS\\_Inventory.pdf](http://www.toolbank.org/toollist/DS_Inventory.pdf)

## Volunteer Partners

Volunteer Partners promotes and supports volunteerism to connect volunteers with non-profit agencies in Lincoln, Lancaster County and Nebraska.

### Contact Information

211 N 14<sup>th</sup> St.  
Lincoln, NE 68508  
Ph: 402-435-2100  
[www.volunteerpartners.org](http://www.volunteerpartners.org)

Primary Contact:  
Teri Roberts, Emergency Response Program Coordinator  
Daytime Phone: 402-435-2100  
[teri@volunteerpartners.org](mailto:teri@volunteerpartners.org)

### Primary Activities

- Other (Volunteer Management)

### Deployment Details

Response Jurisdiction: Cass, Fillmore, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Richardson, Saline, Seward, Thayer, York

Notice needed for response: 24-48 hrs

Will reimbursement for expenses be sought: Yes

Is the organization self-sufficient: Yes

### Resources Available

#### Volunteer (Human) Resources

- Volunteer management
- We have a fully operational program that is compliant with FEMA requirements to document spontaneous, unaffiliated volunteer time and participation in an event. We are able to process them and dispatch them to the areas they are needed to organizations and entities that need them by setting up and running an Emergency Volunteer Center (EVC).

## **World Renew Disaster Response Services**

Show God's love and bring hope to disaster impacted communities in North America by restoring the homes and lives of those who are most vulnerable. Help communities build their capacity to prepare for and recover from disasters, and provide opportunities for Christians to honor the Lord by using their time, talents, and financial resources in service to others.

### **Contact Information**

400 76<sup>th</sup> Street  
Suite 17  
Byron Center, MI 49315  
Ph: 800-848-5818  
[www.worldrenew.net/drs](http://www.worldrenew.net/drs)

Primary Contact:  
Mark and Carol Martin, Regional Managers  
Daytime Phone: 319-330-3030  
[markcarol@g.com](mailto:markcarol@g.com)

### **Primary Activities**

- Long-term Recovery
- Debris Removal
- Response Coordination
- Other (Provide unmet-needs assessments of survivors for the local Long Term Recovery Group, Repair and reconstruction of homes of survivors)

### **Deployment Details**

Response Jurisdiction: Statewide

Notice needed for response: more than 48 hrs

Will reimbursement for expenses be sought: No

Is the organization self-sufficient: Yes

### **Resources Available**

#### Volunteer (Human) Resources

- Skilled volunteers
- Unskilled volunteers

- Provide skilled volunteers for debris removal and clean-up, skilled volunteers and equipment for home repair and reconstruction. Trained volunteers to locate and interview survivors regarding unmet needs and provide information to local LTRG. Also can provide skilled estimators to assist LTRGs with assessing the cost of repairs and rebuilding homes.

Other Services

- We provide organizational capacity building by facilitating the formation of Long Term Recovery Groups and COADs (Community Organizations Active in Disaster). We can present workshops on these subjects and others related to long term recovery.

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Nebraska VOAD  
211 N. 14th Street, Lincoln NE 68508

